#### Options & Advocacy BOARD OF DIRECTORS MEETING Friday, May 24, 2024 – 12:00 pm Via hybrid and Zoom

#### 12:00 p.m.- Call to Order

#### **CONFLICT OF INTEREST DISCLOSURE:**

CONSENT AGENDA:	Action Item:	Approved:
Board Meeting Minutes: April 26, 2024	Х	

SPECIAL GUEST: Angela Krambeer, CFC Parent Liaison & LIC/ECN Coordinator

#### **EXECUTIVE DIRECTOR'S REPORT:**

#### **OLD BUSINESS:** None

#### **NEW BUSINESS:**

1. Incident Reports-review

#### **UPCOMING EVENTS/Important Dates:**

- See agency Hot Sheet (in board packet)
- July 11<sup>th</sup>-Staff retreat
- July 18th-Annual Community Picnic & Resource Fair at Woodscreek Park, Crystal Lake from 3-6 pm
- Aug. 12th-Referral Partners 2nd Annual Charity Golf Outing at Crystal Lake Country Club
- Nov. 16<sup>th</sup>-30<sup>th</sup> Anniversary, Masquerade Ball, Boulder Ridge Country Club

#### **COMMITTEE REPORTS:**

- 1. <u>Fundraising/Fund Development/Volunteer:</u> Mike Thomas and Janine Kerin
- 2. Governance: (Personnel/Bylaws): Mike Thomas, Jeff Seda and Jen Wollpert
- 3. Board Development: Mike Thomas and Jon Kaufman
- 4. Finance: Jeff Seda (Treasurer) and Jane Zamudio
  - April Financials

**PROGRAM REPORTS**: Kayla Valdes, CFC Service Coordinator, Talia Vargas, HUG Family Support Specialist, Courtney Behrens, NIC Program Manager, & Christine Neilsen, ARC Lead Family Educator

#### Other:

Next meeting: June 28th, 2024, 9:00 am Retreat/Annual Meeting

#### Options & Advocacy BOARD OF DIRECTORS MEETING Minutes Friday, April 26, 2024

Meeting was conducted Hybrid via Vonage Teleconference.

**BOARD MEMBERS PRESENT:** Mike Thomas, Jeff Seda, Jane Zamudio, Jon Kaufman, Janine Kerin, Shabbir Kapadia, Jen Wollpert, and Mel Bruett

ABSENT: Tom Carroll

**STAFF MEMBERS PRESENT:** Winter Noe, Executive Director, Marie Humphrey, Business Finance Manager, and Tiffany Valkema, ARC Program Manager

**CALL TO ORDER:** The meeting was called to order at 12:05 pm by Board President Mike Thomas. A quorum was established.

#### CONFLICT OF INTEREST DISCLOSURE: None

CONSENT AGENDA:	Action Item:	Approved:
Board Meeting Minutes: March 22, 2024	Х	Х

Corrections: Under new business, item #3 should be Knowledgeable Billing and under other, item #2 should be showed not shoe.

Jeff Seda made a motion to accept the consent agenda with corrections; motion seconded by Jane Zamudio. Motion to accept the meeting minutes passed by majority.

#### SPECIAL GUEST: Tiffany Valkema, ARC Program Manager

- Shared about her experience and background; Has BA in Elementary Education; Masters in Special Education; Has worked in Special Education field for over 17 yrs.;
- Worked in school district 200; knew about O&A and felt it was a positive relationship with district;
- Learning about other networks providers in our community; trying to build relationships;
- Winter commented: she has done a wonderful job; she has had lots of experiences since she started; she is efficient and organized; Staff has embraced her and her leadership;

## **EXECUTIVE DIRECTOR'S REPORT**: Besides what was contained in her board report, Winter discussed the following:

- Payments on time; Just submitted NIC Feb. draw request; CFC & HUG are nearing end of fiscal year, so looking at budgets;
- CFC amendment due May 1; this year CFC will receive the full award amount; due to frugal spending this year there is money left so will move excess money to staff salaries;
- HUG will also have some money to move around, not as much as CFC
- ARC had audit, which went well; Tiffany did well preparing & addressing questions
- Tiffany will be moving her office to the smaller sensory room space & the sensory room will move to her old larger office
- All teams are complete; NIC just hired a new PT Bilingual therapist.
- No major fundraising in this quarter but looking good; No Foglia donation for FY25 so need to up our game at the golf outing and the masquerade ball.
- Stefanie Sullivan Joyful Arts Program will be having a garage sale in May with all monies raised going back to program
- Have been attending Chamber mixers and events; giving out fundraising folders at these events
- Will drop off some fundraising folders for each of the board members
- Give Butter is up and can receive sponsors & donors; will add 30<sup>th</sup> logo to page when ready

- Jane presented at last staff meeting on Trauma; it was very well received; Jane commented that the staff was very engaged; She presented on secondary trauma & how it can effect their work directly; what to do to feel better-such as yoga & breathing exercises; Did breakout groups to talk about what staff can do for themselves & how O&A can help with secondary trauma; Winter has received feedback from staff about the presentation, feedback is included in her board report; One suggestion was to add mental health PTO days;
- HUG received a \$52,000 grant from PAT for professional development; HUG staff just completed a 40-hr. domestic violence training at Turning Point;
- Continuing to visit & implement Cultural Humility Policy, Equity Policy, etc.
- Board is encouraged to share photos of themselves for the website
- Board asked about times to meet staff; monthly staff meetings are good opportunity; board also did BBQ for staff a few years ago; Perhaps can do survey to find out what would be best time for board & staff to meet;
- Next all staff is May 9<sup>th</sup> at 9:30 at the Community Foundation; will be doing safety training
- Will continue to update board portal on website; password is Opadboard

#### **OLD BUSINESS: None**

#### **NEW BUSINESS:**

1. Reception Window replacement quotes:

Presented 2 quotes (included in board packet): One from TTS bulletproof, from Michigan & the other from CW Kneeland Glass, local; Discussed that local company better option to work with because they do the job from start to finish; Motion to approve the CW Kneeland quote by Jeff Seda and seconded by Jon Kaufman; motion passed unanimously; Marie will contact Peter from CW Kneeland to start the process; Was discussed to look into replacing entry doors and back employee entrance doors with bulletproof glass;

 Discussed increases for CFC staff due to money in budget; HUG will also be getting increases; this will include Marie & Maria; The raises will be 10-15%; is Winter included in this? No because she can't approve her own increase;

Motion to go into executive session by Jen Wolpert and seconded by Jane Zamudio. Motion passed unanimously. Went into Executive Session at 12:53 pm and returned at 1:08 pm.

#### **UPCOMING EVENTS:**

- See agency Hot Sheet (in board packet)
- Holding off on Pickleball tournament due to golf outing in Aug.; looking at spring at Pickleball Haus in Algonquin
- Caregiver Support Group is going well; more participation; we facilitate encouraging families to support each other.

#### **COMMITTEE REPORTS:**

- 1. **Fundraising/Fund Development/Volunteer:** Mike Thomas and Janine Kerin discussed earlier; Nov. 16<sup>th</sup> will be 30<sup>th</sup> Anniversary Masquerade Ball; fundraising committee notes included in board packet.
- 2. <u>Governance:</u> (Personnel/Bylaws): Mike Thomas, Jeff Seda and Jen Wollpert-no new business
- <u>Board Development</u>: Mike Thomas & Jon Kaufman Jeff spoke to someone who works at Crystal Lake Bank & Trust who is interested in being on the board (he is currently on the CL Chamber board); Jeff will him send information that Winter & Marie sent;
- 4. <u>Finance:</u> Jeff Seda (Treasurer) & Jane Zamudio– March Financials: The finance committee met April 23rd to review March's financial statements. Balance sheet looks good; Payments have been coming in regularly. Motion was made by Jeff Seda to approve March's financial reports subject to audit; Jon Kaufman seconded the motion. Motion carried unanimously.

**QUARTERLY PROGRAM REPORTS**: Susan Beckman, CFC Program Manager, Elyse Sereyka, HUG Program Manager, & Courtney Behrens, NIC Program Manager, and Tiffany Valkema, ARC Program Manager;

Discussion about how HUG is getting quite a few new referrals; Discussing possibly adding new staff person if next year's budget allows; Jen said they have the same program at Dist. 200 and they have 4 staff, so she can see why it would be difficult for 6 staff to cover all of McHenry County.

NIC report informative, but can Courtney explain acronyms and remind us of what clinic is all about

Can Angela be next month's guest, so we can learn more about the Parent Liaison & ECN/LIC Coordinator.

#### Other:

1. Next month's meeting is the annual meeting; Discussed should we move annual meeting to June with a retreat? Decided to move annual meeting to June 28<sup>th</sup>; Retreat will be 9-3, with annual meeting beginning at 9 am and have elections during meeting;

Motion to adjourn at 1:32 pm

Next meeting: May 24th, 12 pm

**Board Director** 

**Board Director** 

mh/wn

#### Financial Update:

Program	Payment Status
Autism Resource Center/Bilingual	March payment received
Child & Family Connections	March payment received
Helping Us Grow	April payment received
Neuro-Inclusive Counseling	January payment received (Feb billed)

#### CFC FY24 Budget (DHS)-On Track

Amended FY24 budget approved. The NOFO is open and under development. To be submitted in next couple of days and shared at board meeting.

#### HUG FY24 Budget (ISBE)-On Track

FY24 Budget Amendment due by 5/30/2024. FY25 application is open and due 6/30/24.

#### ARC/Bilingual Liaison (MHB)-On Track

The Mental Health Board Town Hall occurred on May 9, 2024. The ARC Team had a strong presence to help highlight where service gaps continue to exist in our community. Also, our bilingual team members partnered with others in our community (Youth & Family Center, and Family Health Partnership Clinic) to lift up the voices of our Hispanic community.

#### Neuro-Inclusive Counseling (ARPA)- On Track

NIC hired a second part time bilingual/cultural therapist, Daisi.

Bio: I am Daisi Rodriguez, a mother of two children, a 9-year-old boy and a 6-year-old girl. I recently graduated with a master's degree in social work from Aurora University. Family time is precious to me, as we create new memories together. Being bilingual, with Spanish as my first language, I have a passion for helping others, particularly within the Hispanic community where language can sometimes be a barrier. I chose to work at O&A because I have been involved in working with children since 2018, starting as a Paraprofessional. I find great joy in witnessing students grow and succeed, and I am dedicated to supporting them on their journey towards achieving their goals. My son, who has ADHD, motivates me to ensure he is successful academically and at home. I thrive on making a positive impact in people's lives and am here to provide support wherever needed.

#### Fundraising/Grant Update:

At the MHB Town Hall, Tiffany and I were introduced to the new grant coordinator at the Community Foundation for McHenry County. We plan to set up more time with him in the near future to develop that relationship. While he doesn't have any real voting powers when it comes to grant applications, he is open to feedback regarding our past experiences with the application process. This is good news. The bad news is that there will NOT be a FY25 application cycle. This further impacts our agency budget this next fiscal year. Between Foglia and the Community Foundation we can anticipate a \$60,000 deficit that we will need to identify other funding streams to fill. It is extra important that we do everything we can to increase participation in the upcoming Referral Partners Golf Outing and our 30<sup>th</sup> Anniversary-Masquerade Ball!

#### Strategic Goal Update: Strategic Stakeholder Engagement

#### Last updated Nov 2022

	Last updated Nov 2022	1			
	Progress		What's Next		How the BOD can
					support
• • • • • • • • • • • • • • • • • • • •	ED/BOD partnership to recruit additional board members: <i>Jim Hendrix (resigned September</i> 2023), <i>Jane Zamudio, &amp; Shabbir Kapadia</i> . Program Managers and Staff continue to provide monthly written reports to BOD BOD are invited to attend agency trainings, staff/team, committee meetings Board has welcomed staff presentations at board meetings. Guests have included: 10/21/2022-Elyse, HUG Program Manager 12/2/2022-Darbi, ARC Educational Advocate 1/27/23-Susan Perkins, (former) ARC Program Manager 2/24/23 DEI Committee members-Courtney, Susan B, & Charlee 3/24/23-Marie, (former) Office Manager 4/28/23-Susan B, CFC Program Manager 5/26/2023-Audrey Lederman, intern 10/27/23-Susan B, CFC Program Manager 1/26/24-Suzanne Hoban, Family Health Partnership Clinic & Courtney 2/23/24-Fundraising Committee members 4/26/24-Tiffany, ARC Program Manager (2/2024) LGMC Intern developed BOD Portal on O&A webpage BOD Staff Appreciation: • Juice and Fruit Bar • Summer Cookout Program Managers continue to survey clients & families engaged in our services to inform our practices. ED/ARC Program Manager attend MHB meetings; occasionally provide public comment. ED/Staff watch for advocacy opportunities at the state level; share and push out appropriately. ED/ARC team has leveraged Dana Weiner (DHS) and Suzanne Ness (State Rep) in order assist clients access needed intensive services and advocate for ISBE funding during significant delays. ED/NIC attended McHenry County Board Meetings to educate county reps on ARPA grant.	•	Keep up with agency quarterly newsletter specifically to keep funders engaged. Continue Committees Update Agency JEDI Assessment (FY25) Complete new community needs assessment (FY25) Develop FY24 Agency Annual Report Engage in formal Strategic Planning Meeting (FY25) Develop steps towards advisory board (ie. Fundraising/Community Outreach/Autistic- Neurodivergent Voices) Continue to reflect to community our agency values, mission, and goals. Continue to build BOD Continue to build BOD Continue to work with staff/BOD to develop their knowledge of all programs across the agency so they feel confident and comfortable speaking to what all our organization offers and the impact we have on the community. Work towards keeping BOD Portal up to date. Continue to provide public comment and educate funders (MHB & County Board Meetings) Secure new signage with NIC program details	0 0 0 0	SupportBoard to support andengage in O&ACommittees as able.Provide a professionalphoto & bio for thewebsite.As opportunities arise,attend networkingmeetings with potentialfunders.Consider and makeknown any relationshipsyou have that may besupportive of the agency-Make introductions!Continue to be anengaged member atboard meetings and worktowards developingrelationships with staff.• Participate in the2024 Summer StaffCookout!Mark you calendar-Important Dates:• June 28-9am-3pm;Annual BOD Meeting• July 18-CommunityPicnic• Aug 12-Golf Outing• Nov 16-MasqueradeBall-30th AnniversaryCelebration

•	BOD/	ED/ARC Team supported activities to	
	educa	ate the community on the importance	
	of the	Mental Health Retail Tax.	
•	Devel	oped and posted on website Agency	
		al Reports: FY21, FY22, & FY23	
•		ased/Coordinated Community	
		ach efforts. Including, but not limited	
	to:	ach chorte. moraing, bat not innica	
	0	McHenry County Back to School	
	0	Community Event	
	-	Behavioral Health/Educational	
	0		
	-	Resource Fair (organized by MHB)	
	0	Hosted Summer Community Picnic	
	-	(2021, 2022, & 2023)	
	0	Johny Appleseed Festival	
	0	People In Need Forum	
	0	Get Connected-Caregiver	
		Conference (hosted in Feb 2023)	
	0	Woodstock Pride Fest (2021, 2022,	
		2023) Maviaan Indonandanaa Day Fastiyal	
	0	Mexican Independence Day Festival (2022 & 2023)	
	0	McHenry County Juneteenth (2023)	
	0	Community Resource Days (1-	
	0	2x/month)	
	0	An array of school district family	
	0	nights/transition resource	
		fairs/educational events	
	0	Presentations to Daycares,	
	0	Infant/Early Childhood providers	
	0	Developmental Screening dates at	
	-	local libraries	
•	Poste	d on website our commitments to	
		sity, Equity, and Inclusion.	
•		oped needed policies and submitted	
		ders: Equity Policy; Cultural Humility	
	Plan		
•		oped Justice, Equity, Diversity,	
		ion (JEDI) Committee; Outreach	
		nittee; Social Media Committee-	
		e since 2021	
		Agency has stronger presence on	
	Ŭ	LinkedIn, FB, Instagram, YouTube,	
		and TikTok	
	0	Website updated and reformatted	
	-		

	<ul> <li>Improved quality of Spanish</li> </ul>	
	translation of website	
	<ul> <li>New signage secured (banners/table</li> </ul>	
	cloths/brochures- also in Spanish)	
•	Engaged in Community Initiatives & provide	
	trainings to the McHenry County	
	Community (see March 2024 ED Board	
	Report)	
•	ED/Mel Bruett-Radio Interviews (Fall/Winter	
	2023)	
٠	3 of 4 Agency Quarterly Newsletters	
	published over the past year	
•	Autistic Voices Focus Group-2022	
•	Dads Focus Group (attempted)-2023	
•	Select Staff engaged in state level	
	advocacy initiatives/taskforce groups: Darbi	
	Carbone, ARC, COPAA (Protecting the Legal	
	and Civil Rights of Students with Disabilities	
	and their Families); Karen Gill, ARC,	
	Partners and Policy Making (IL Council on	
	Developmental Disabilities)	
•	Attended more chamber mixers; formally	
	joined additional chambers: Chain O'Lakes,	
	Crystal Lake, and McHenry	

Winter Noe Executive Director

#### May 2024 Board Report - CFC #25

By: Kayla Valdes

To our wonderful Board Members,

Hopefully I will get the chance to meet each of you during my time here at Options and Advocacy. Let me introduce myself and give you some background information. My name is Kayla Valdes, and I am one of the newer service coordinators with CFC #25. I graduated with a bachelor's degree from UW-Whitewater through their dual licensure program for Early Childhood and Special Education in 2017. From there I set out to find a job in the field I love. I received a job offering as a Lead Junior Kindergarten teacher at The Goddard School in Cary, which is where I would work for the next five years. I loved working with all the kiddos who came into my classroom and being able to watch them grow their love of learning before entering Kindergarten. While working at Goddard, I found friendship in a few of my co-workers. These friendships are still present today, which I am very thankful for. One of my co-worker that I am here as a service coordinator for CFC #25 today.

I am approaching one year come June of being a service coordinator and would like to take the time to address the amazing leadership team we have here at CFC #25. Our leadership team consists of four people: Kristen, Michele, Angela and Susan. I will start with our Lead Service Coordinator, Kristen. Her role as Lead Service Coordinator is to train the newly hired service coordinators, like me! Kristen explains every part of service coordination from when we receive a file to when the file gets closed. That may seem like it's not a lot, but there is so much that happens between receiving and closing a file! She invites new service coordinators (with parent's/caretaker's consent) to all the different meetings that can take place so that the service coordinator learns the flow of each meeting. These meetings include intake, evaluation/assessment, six month, add on, transition, annual, discharge and exit. Kristen always makes sure the service coordinator feels confident and ready to try taking over small parts of a meeting, assuring that she is right there if we need her to step in. Not only does she train new service coordinators, but she is always being asked different questions from all the service coordinators. If a service coordinator asks her a question, even though she is working on her own caseload, she is right there answering and helping guide what we need to do without complaint. She does a wonderful job of training and is very knowledgeable in her position as Lead Service Coordinator. Next is our Social Emotional Consultant, Michele. She is the person we go to when we need to debrief certain situations in our caseload. She also meets with other CFC Social Emotional Consultants to review and understand how to best support our CFC staff members. Michele also helps in some areas to train new service coordinators. She takes the time to go over any concerns or questions that families have after a meeting and her calm and kind presence is what makes families feel heard and validated. Michele is always available to talk through and give advice on how to approach certain situations with our families, answer any questions, listen and hold our heavy moments, and help us "word smith" how we can effectively communicate something to families/providers. Next is our Parent Liaison and Local Interagency Council (LIC) Coordinator, Angela. Angela's son went through the Early Intervention program years ago and she has taken the role of Parent Liaison to help other families who are going through the Early Intervention program as well. She does not hesitate to call a parent who is struggling with any part of the program or even just to reassure and acknowledge their feelings. She takes the time to listen and guide families who want to be connected to someone who understands what it is like to go through Early Intervention with their child. As the LIC, Angela helps us service coordinators by preparing and sending transition packets to the child's local school district's representative. This happens when a child is ready to begin the transition process for when they exit Early Intervention at age three and their next step is entering their local school district's Early Childhood program. This was a task service coordinators had been doing by gathering and sending out specific information to the

school districts. Angela just started taking over this task for service coordinators recently and it has been such a huge help and time saver for us! Angela wears another hat as well, which unfortunately doesn't have an official title, Resource Queen. She is always finding resources that are helpful for our CFC as well as the entire agency! Now to also acknowledge something Michele and Angela work on together called Playgroup. They are both Co-Playgroup Facilitators for each session which is held on the 1<sup>st</sup> and 3<sup>rd</sup> Wednesday of each month. Playgroup is offered to our families for those who have children four years and under. Michele and Angela plan each session with centers, circle time, stories, music, and activities - all of which is free to our families! They make each session a welcoming experience for families that allows them to enjoy quality time together and watch their child(ren) meet and play with their peers. Finally, we have our CFC Program Manager, Susan. She is the person who keeps our entire CFC together - through the calm and the chaos! Susan's son also went through the Early Intervention program years ago and works hard to enforce the Early Intervention principles to make our program the best it can be. She acknowledges the hard work that goes into service coordination and always has our backs. As a service coordinator, we sometimes look like the "bad guy" because we are the ones trying to coordinate therapies and meetings. So, some families and providers get upset if we aren't meeting their expectations, even though we juggle large caseloads and try our best. Susan is the one that is standing in our corner to make sure we are being respected by families and providers because she knows we are working hard to get families the support they need. She is always handling the difficult phone calls with families explaining our program and timelines we need to meet. Susan also helps train and oversee new service coordinators. She continues to check in with each service coordinator, no matter how long they've been there, to understand how they are feeling with their caseloads. Even when you feel like you aren't doing a good enough job or feel overwhelmed, Susan acknowledges the hard work you've been doing and reassures you that you are doing a great job! She is always answering questions and offering to help support you however you need.

I wanted to share the importance of the leadership team to you all because they have helped shape who I am as a service coordinator one year later. Each of them has played a huge role in my first year here at CFC #25, with just their willingness to help being enough. They are the hardest working, selfless, and compassionate group of people that together make our CFC the best. I appreciate you taking the time to read my lengthy board report because these individuals deserve recognition for everything they do.

Thank you,

Kayla Valdes – Service Coordinator

ARC Board Report Christine Neilsen MA, CCLS May 2024

One of the best parts of being a member of the ARC team is seeing the growth of individual clients and their family. Our advocacy and genuine connection with each family matters. We don't always get these shining star moments. A family's ability to rise from crisis is not only about individual resilience but community support.

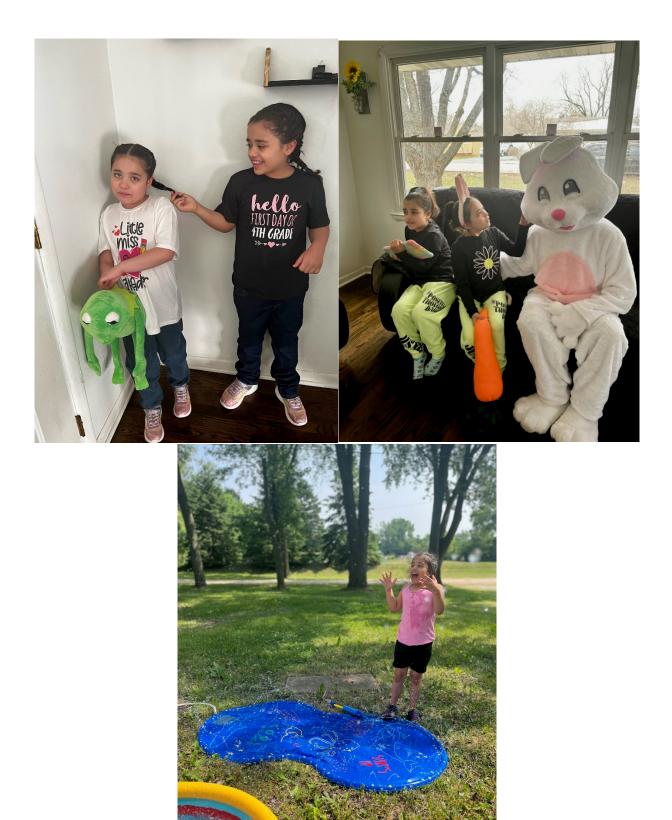
I met a single mom and her two daughters in the summer of 2023. The family was in crisis after fleeing a domestic violence situation with dad. I received calls from DCFS, Safe Families, and even the police department asking for us to help this sweet mom find her footing and thrive. Mom and I filled out 9 releases of information so we could collaborate with community providers.

In this family, both girls have a diagnosis of autism, but their personalities could not be more opposite. Jamie is 9 and Becca is 8. Becca frequently eloped from the house and was nicknamed Houdini after mastering several of the safety locks and safety devices. In fact, sweet Becca showed the DCFS worker how she could outmaneuver multiple levels of safety locks in her home. Becca loves to be doted on, dressed up and hair done. Mom calls her princess, and she enjoys that attention. Jamie is the quieter, more introverted sister, who loves watching Elmo on her iPad. Jamie frequently moves throughout the house with her iPad safely exploring. She doesn't test the limits and enjoys time alone in her room. Both girls LOVE water play and spend time outside with an array of splash pads and kiddie pools.

Mom made small steps throughout the year all while navigating lawyers and the court system with her ex-husband. Becca began working with a behaviorist to minimize the eloping. Paperwork was completed to receive state support through Clearbrook. Mom attended IEP meetings to ensure her girls were receiving appropriate care at school. Becca has been nicknamed "the mayor" at school and greets staff each morning.

One year later and I just helped update the paperwork for Becca and Jamie. Our pile of releases of information is smaller and the circle of support has been built with respite, the school district, Clearbrook and Service Inc. I explained to mom that I was closing the clients under family education as we had met our goals, and less support was needed.

Mom recently received her CNA license and works in a nursing home where she loves her elderly patients. She recently noted she is one of those regular people now. She gets up and gets her kids ready for school, drinks coffee in the car, and heads to work for the day. She shared that she feels better when she is home and less trapped. Mom is working towards saving money for her citizenship test and is a proud member of her community. Her kids are safe from domestic violence and thriving.



Members of the Options & Advocacy Board,

My name is Talia Vargas and I started working at Options & Advocacy, with the HUG program as a Bilingual Family Support Specialist April 1<sup>st</sup> 2024. While I haven't been in the position for a long time, I have been enjoying every minute I have been here.

Before accepting this position, I was in the education field as a preschool teacher. I started my career in 2015 when I started working with Early Head Start at a daycare in the Ravenswood neighborhood. I worked with low-income, immigrant families who didn't really know what the program was about. I worked alongside the Family Support Specialist and went on many home visits to further help the families we served. Many families didn't know how many programs were available to them at their dispense. I left that position to work at a closer school, but it was a private school. The families I served were very different and only needed care for their children during the day. I eventually moved and found myself working as a Head Start Preschool teacher here in McHenry County.

Working as preschool teacher in McHenry County I couldn't help but notice how many of these families could use resources and help in their children's earlier years. Many families didn't know they could seek help before enrolling their children into preschool. I went above and beyond for every family that had their child enrolled in my classroom. The families I served were immigrant, Spanish speaking families who were afraid to seek help for fear of their immigration status.

I grew up on the Southside of Chicago where no one ever asked for government help, for resources for their children, where families just stayed in the dark in regard to their children's development. I take this position with my whole heart, as I am bilingual, and I know the struggles many of these families are facing. I want to help make a difference in their lives, their children's development, and their overall wellbeing. I am a single mother and if I had known of all the options I had when my children were younger, I would've jumped at the idea of having a Family Support Specialist.

Through my experiences both personal and professional I feel that I am more than prepared to provide the support, empathy, and commitment to the families we service. I look forward to the growth that I will attain within this role and to see the meaningful impact that I will be making on the lives of the families, young children, and myself.

Talia Vargas



NIC has been supporting a variety of clients that identify as neurodivergent. We have clients from ages 4 to 50. Recently as we start our credentialling process we have been collecting data on insurance of current clients. Majority of clients are on Medicaid, most require scholarships and adjustments to fees for financial reasons. We are having more and more clients that are navigating mental health and are in need of significant case management support. We are having a large Autistic adult population requesting services that also need assistance with employment, entitlements, education, self-advocacy, case management and understanding the intersectionality of identity. We are seeing an increase in neurodivergent couples requesting support as well.

Clients are typically seen weekly or biweekly. The complexity of our clients has increase significantly requiring higher level of supervision for all staff and interns. Some of our clients are highly involved in DCFS, probation, adult protective services, higher level of care, utilizing Intensive Outpatient Program(IOP) and Partial Hospitalization Program (PHP), requiring inpatient then returning to us. Complex diagnoses in addition to system barriers have required staff to continually think outside the scope of traditional therapy and establish a continuum of care with community providers. One of our largest adult referrals at this time is the Woodstock NW hospital IOP/PHP program. Internally, our largest referral is HUG and then ARC. We are also getting direct calls from schools and community providers such as Thresholds. Diagnoses under the neurodivergent "umbrella" that we are seeing are Autism, ADHD, Bipolar, ID and medical complexities.

The newest group that Marikate and Yazmin are running has seen a huge interest bringing in new clients. The group is for individuals over the age of 18, the curriculum they follow can be found here: <u>https://www.elevatustraining.com/</u>

Current staff we have:

Alma LSW full-time

Marikate MSW Intern full-time

Otto LSW part-time bilingual therapist (works full-time in schools)

Daisi LSW part-time bilingual therapist (working on obtaining PEL to be school social worker in addition)

Yazmin intake coordinator, bilingual support, co-facilitator of adult groups

Interns shared in all programs: Kayla full time MSW Abby full time MSW David full time MSW Alannah part time summer Kelly full time MSW Kalaya part time summer

I wanted to share a recent experience as a program manager that reminds me of the power of supporting staff while letting go of control. Historically, I ran most of the social empowerment (previously social skills) groups in ARC for years. Interns flowed in and out of the groups to work on facilitation skills and owned a portion of prep, planning and implementation. A recent NIC group ran by Alma and two interns (Rebecca and Abby) was related specifically to mindfulness and anxiety. It was a psychoeducation group with specific instruction on the implementation of coping skills.

I had the opportunity to sit back and watch our young staff facilitate a meaningful group with preadolescents. I joined the group the first session, but noticed the facilitator kept checking in with me after every few minutes. I made the decision to remove myself from the group after that first session, I simply stayed at the front desk making sure everyone was safe and present if needed. The last group one of the interns who is extremely passionate about mindfulness had wanted to work on bubble breathing for months in previous groups finally had her opportunity. I was at the front desk and started to realize bubbles floated past the window, I looked outside to see 2 interns and one full time staff with about 7 pre-adolescents that all identify as neurodivergent simply blowing bubbles.

Everyone had smiles and I heard numerous voices of laughter while attempting to blow bubbles to work on breathing and slowing respiration. As a program manager about to hit my one-year mark I sat in awe, thankful for the opportunity to see young social workers lead future generations. It was a good reminder for me that sometimes stepping out of your role allows others to lead and that is the foundation of ensuring future generations live out the mission and values of our agency.

Courtney Behrens, LCSW

Stefanie Sullivan Joyful Arts Program Board Report May 16, 2024

This program has been in existence for two years. We truly did not know exactly what we were doing or where the program would take us or our students. Our goal was to give high school aged and young adults quality art instruction in the hope that they would flourish in the way that Stefanie did in that mode of self expression. We have achieved that goal and many others that we did not anticipate.

We have a core group of students from Cary-Grove High School, 4-5 students who are deaf/hearing impaired, some with down syndrome, some with autism, and some with something else. Our classes have grown to a maximum of 15 students which is our cut-off. We have a strong commitment to quality and to providing each student with whatever 1:1 support they need. We have had the same core group of instructors which include a teacher, a teacher of deaf/hearing impaired who signs for the class, a para-professional with a strong art background, my son Charlie, a young woman who is hearing impaired and signs, and a group of Best Buddies from Cary-Grove. Yes, this is a village! The beauty of it is how well we work together and that our shared value is what makes it work. That value is that each of our students feels important and is respected. Oh yes, and that we have - as Stef would say f-u-n!

There are many special moments in each class. One of mine is when there is complete silence and each student is concentrating on the canvas in front of them. We have seen each of our students grow in their artistic ability. They mix their own colors. They understand perspective. They appreciate and understand the many of properties of light.

What we did not expect to see, was the growth in their self confidence. At least half of the students are non-verbal. Most of them sign. At the end of every class each student gets up in front of the class and "talks" about their painting. I can tell you that there is rarely a dry eye among us "staff' people who feel so privileged to see the growth in these young adults. They now look directly at their classmates. They use longer sentences. They include art terms. They interject humor in their art and their presentations. They smile and are obviously quite proud of their work. One example is we had class on May 4 which is to Star Wars fans "May the Forth Be With You." One of the students put a galactic vehicle, as he called it, in the corner of his painting of Mount Everest. He was smiling ear to ear as he presented it to the class. We did an underwater seascape painting. One of the very quiet young ladies, told us in

her presentation why the rocks at the bottom of her sea were black. It is because she and her family had been to Hawaii and those were volcanic rocks.

I have so many stories! One young man's sister died last December. He understandably, lost interest in many things and also, stopped speaking. He now comes to art class 30 minutes early each week with a smile on his face. He is speaking more and his art is showing more colors and more brightness. We have another student whose brother just passed away unexpectedly. The Joyful Arts team went to the memorial service where we learned that the mom had been sending our students artwork to his brother who passed in Atlanta and to his twin in Dallas. When we met the family they said, you're the Arts People and talked about how much the program meant to the whole family.

Every month, one artist's painting is selected to be displayed in Dr. Kaufman's office in Crystal Lake. This is truly a moment of pride for our students. I take their picture with their painting and write a few sentences about them. We have a growing group of students and family members who go to Culver's for lunch after class. The students, many of deaf students, have exchanged phone numbers and are now texting during the week. We have a created community where there was none. We have an environment that has fostered friendships. For so many of our students, friendships are tough.

We have had two very successful Art Shows. This year's show had over 200 attendees. We just had our first (and last) garage sale fundraiser for the program and raised \$1,037. In my annual report I will focus on data.

We have many people wanting us to expand the program. We tell people they can replicate the model but we are not interested in expansion. Joyful Arts is a beautiful thing (and we are all a bit old!) We are very pleased with its size, its success, its intimacy and how it perpetuates what art brought to Stef and what Stef brought to art.

Cindy Sullivan

#### **OPTIONS & ADVOCACY ACCIDENT/INCIDENT REPORT FORM**

Name(s) of person(s) involved: AIMA Brubks
Position (if staff): The resp; 57 (NIC)
Address of person(s) involved: 207 N. R; ver Rd. Fox R; ver Grove IL, COUL
Place of accident/incident: () ptionst Advocally
No Date and time the accident/incident occurred: <u>512 のえうしゅん</u>
Description of and circumstances under which the accident/incident occurred: $T \rightarrow 165 \rightarrow 164 \text{ K}$
Description of and circumstances under which the accident/incident occurred: <u>I was walking ort to my car</u>
work and tripped over an uneven surface of the pavement in the
sarking lot, and landed on my knees.
Did there appear to be physical injuries?: Yes $\chi$ No
fYes, where are the possible injuries? Just a bruise on My Ug.
Description of any first aid services given to injured person: None Mudich
Name and address of person(s) witnessing the accident/incident:
Disposition:
Medical: N/A
<ol> <li>Where taken or sent:</li> <li>Time of departure from facility:</li> </ol>
3. Means of transportation used:
<ol> <li>Medical Findings/Treatment:</li> <li>Treating Physician:</li> </ol>
5. Treating Physician.
Corrective /preventative actions taken to prevent this type of incident from occurring in the future:
Alma Brught Signature: Individual Involved Accident/Incident Signature: Person Filing Report
Date: 5/14/2024 Date: 5/14/2024
Review & Comment by Executive Director:
Signed: Date:
C: Human Decourses Managan III Cofety Information Cofety Former & Decourse Form And the Control of the Control

Human Resources Manager CC:

U:\Safety Information\Safety Forms & Procedures\Form-Accidident Incident Report.Doc 10/2014

#### OPTIONS & ADVOCACY ACCIDENT/INCIDENT REPORT FORM

Name(s) of person(s) involved: Melissa Reynoso De La Paz		
Position (if staff): ARC Bilingual Liaison		
Address of person(s) involved: 10482 Casselberry North Huntley, IL 60142 Place of accident/incident: Options and Advocacy for McHenry County parking lot		
Date and time the accident/incident occurred: $6.55pm$ $5/07/2024$		
Description of and circumstances under which the accident/incident occurred: I was walking out of the building and walking towards		
my car and I tripped over the big bump and fell.		
Did there appear to be physical injuries?: Yes X No		
If Yes, where are the possible injuries? Parts of the palms were red but no scratches nor bleeding.		
Description of any first aid services given to injured person: None.		
Name and address of person(s) witnessing the accident/incident:		
Disposition:		
Medical:		
<ol> <li>Where taken or sent:</li> <li>Time of departure from facility:</li> <li>Means of transportation used:</li> <li>Medical Findings/Treatment:</li> <li>Treating Physician:</li> </ol>		
Corrective /preventative actions taken to prevent this type of incident from occurring in the future: Parking Lot		
re-pavement.		
Melios Jugros     Melios Jegros       Signature: Individual Involved Accident/Incident     Signature: Person Filing Report       Date:     05/08/2024     Date:		
Review & Comment by Executive Director: <u>Met arthe Staff. denied in Jury nueed</u> <u>Jen medical care.</u>		
Signed:     Mutule     Date:     OS/8/2024       CC:     Human Resources Manager     U:\Safety Information\Safety Forms & Procedures\Form-Accidident Incident Report.Doc 10/2014		



# **Bi-weekly Agency Updates**

# 5/7/2024

# Family Resources

\*\*\*PlayGroup Groups meet twice a month, at GiGi's Playhouse in McHenry (5405 W. Elm St. Suite A McHenry IL 60050.) No registration is required, Spanish interpreter available upon request, if needed or for more information contact Angela Krambeer at <u>angela.krambeer@opad.org</u>

\*\*\*Sibshops Groups meet on the first Saturday of the month, 9:00-11:30am at McHenry County Mental Health Board (620 Dakota St. Crystal Lake 60012.) Watch out for Fall dates. To register or more information visit www.optionsandadvocacy.org or contact Winter Noe at winter.noe@opad.org





# Family/Community Education

# GRUPO DE APOYO PARA CUIDADORES EN ESPAÑOL

Facilitado por: Otto Corzo

Lunes 20 de mayo, 2024 6:00pm-7:30pm

Abierto a todos los cuidadores de personas con discapacidades intelectuales y del desarrollo.

#### En persona o virtual/Zoom

Se requiere confirmar presencia (RSVP) a: Melissa Reynoso 815-477-4720 ext.235 o por correo electrónico melissa.reynoso@opad.org

# SPANISH CAREGIVER

Facilitated by: Otto Corzo

Monday May 20, 2024 6:00pm-7:30pm

Open to all Spanish speaking caregivers of individuals with developmental and intellectual disabilities.

#### In-Person or virtual/Zoom

RSVP is required to join. Contact Melissa Reynoso at 815-477-4720 ext.235 or email melissa.reynoso@opad.org

# CAREGINER Support Group Support Group This group welcomes caregivers of individuals with delays, disabilities, and neurodiversity. Wednesday, May 29 | 6:30 - 8 pm 365 Millennium Drive Suite A Crystal Lake If you can't

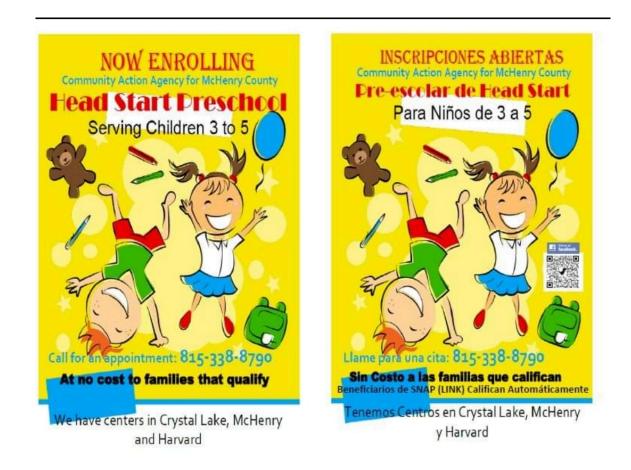
Join us on Zoom! Meeting ID: 939 3030 6479 Passcode: 6CVViJ



attend the entire group, you can come late or leave early, no worries!









<u>ARC:</u>

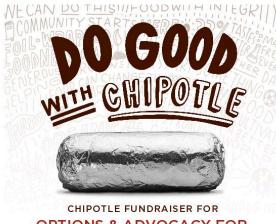




Fundraiser:







OPTIONS & ADVOCACY FOR MCHENRY COUNTY 25% OF EVENT SALES GET DONATED TO THE CAUSE

WEDNESDAY, MAY 22ND | 4-8PM 5006 NORTHWEST HWY STE A, CRYSTAL LAKE, IL, 60014

ORDER ONLINE FOR PICKUP USING CODE H68EMKP OR SHOW THIS FLYER IN RESTAURANT



For online orders to count towards the fundraiser, they must be placed for pickup only from the restaurant location of, and during the hours of, the fundraiser. Delivery orders and gift cards do not quality. SISO minimum event sales required to receive any donation.



RECAUDACIÓN DE FONDOS PARA OPTIONS & ADVOCACY FOR MCHENRY COUNTY

25% DE LAS VENTAS DEL EVENTO SERÁN DONADAS A LA CAUSA

MIÉRCOLES, MAYO 22° | 4-8PM 5006 NORTHWEST HWY STE A, CRYSTAL LAKE, IL, 60014

ORDENA EN LÍNEA PARA RECOGER USANDO EL CÓDIGO **H68EMKP** O MUESTRA ESTE VOLANTE EN EL RESTAURANTE



que las órdenes en línea se tergan en cuenta para el evento de recaudación d en ser del mismo lugar del evento y realizarse durante las horas del mismo. La vicio de entrega y las realizadas con una tarjeta de regalo no cuentan para el requiere un minimo de 1950 dolares de ventas para recibir cualquier donació



Courtney 5/16 Maria 5/19

Hot Sheet will be sent May 21. Please send all items to me by 5/17.

#### Options & Advocacy EXECUTIVE FINANCIAL SUMMARY Month Ending: April 2024

Year to Date Rev	enue: \$2,113,618.85
Expenses:	<u>- 2,079,462.29</u>
Net:	\$ 34,156.16

I. Funds Subject to Gra	int Recovery:	"RESTRICTED"
		Rec'd YTD through this month
A. CFC	Revenue	\$890,402.12
I	Less Expenses	-\$890,402.12
	Net Income	\$0.00
B. Autism Resource Ce	nter Revenue	\$367,964.00
	Less Expenses	-\$406,991.33
	Net Income	(\$39,027.33)
C. Bilingual Liaison	Revenue	\$45,833.30
	Less Expenses	-\$52,028.12
	Net Income	(\$6,194.82)
D. ISBE – PI ("HUG")	Revenue	\$402,821.21
	Less Expenses	-\$402,821.21
	Net Income	\$0.00
E. ARPA("NIC")	Revenue	\$219,812.38
	Less Expenses	\$291,902.64
	Net Income	(\$72,090.56)

II. Unusual Income/expenses this Month: None

III. Accounts Receivable: (as of 4/30/2024)	
A. State of Illinois (CFC & ISBE)	\$168,174.28
B. County MHB – ARC	\$ 36,833.33
C. County MHB – Bilingual Liaison	\$ 4,583.33
D. ARPA (NIC)	<u>\$ 55,845.48</u>
	\$265 <i>,</i> 436.42

#### IV. Net Year To Date Fundraising Revenue:

Revenue	\$ 95,991.95 (Restricted = \$4,236.84)
Less Expenses	- 29,331.62
Less Grant Debt W/O	\$ <u>10,815.40</u> DHS write off
Net Income:	\$ 77,475.73

#### V. Depreciation Expense:

Current	\$436,815.44
Previous Year	\$406 <i>,</i> 755.25

### VI. Line of Credit: \$300,000 Approved Limit (increased as of 3/14/2024)

_	April	March	Feb.
Current Liability 5/16/2024	.00	.00	.00
Interest Liability	.00	.00	.00

#### VIII. Status as of Today: 5/16/2024

	Current – May	30 days April	60 days March	Total
State - CFC	Not billed yet	Not billed yet	Paid	\$0
ISBE PI – HUG	Not billed yet	Paid	Paid	\$0
MHB – Autism Resource Center	Not billed yet	\$36,833.33	Paid	\$35,833.36
MHB – Bilingual Liaison	Not billed yet	\$4,583.33	Paid	\$4,583.33
McHenry County Board-ARPA	Not billed yet	Not Billed yet	Not Billed yet	\$27,429.65 Feb.

Total owing from State-CFC	\$	0.00
Total owing from State – Ill State Board of Ed	\$	0.00
Total owing from County:	\$	41,416.66
Total owing from County Board	<u>\$</u>	27,429.65
TOTAL =	\$	68,846.31

#### OPTIONS AND ADVOCACY FOR MCHENRY COUNTY INC Balance Sheet

As of April 30, 2024

	Apr 30, 24	Apr 30, 23
ASSETS		
Current Assets		
Checking/Savings 1025 · CASH IN CRYSTAL LAKE BANK	248,669.66	272,427.46
1025 · FIRST NONPROFIT SAVINGS	21,343.47	20.541.71
1040 · PAYPAL ACCOUNT	851.66	462.76
1041 · SQUARE	0.00	446.74
1045 · COMMUNITY ENDOWMENT FUND	46,790.89	42,618.82
1050 · PETTY CASH	150.00	150.00
1060 · BUSINESS MONEY MARKET 0014	35,806.77	35,770.69
Total Checking/Savings	353,612.45	372,418.18
Accounts Receivable 1300 · STATE OF ILLINOIS RECEIVABLE	160 174 00	102 261 04
1335 · CO MHB - BILINGUAL LIAISON	168,174.28 4,583.33	192,261.04 4,583.33
1350 · ASP ACCOUNTS RECEIVABLE	36,833.33	36,666.67
1375 · McHenry County Board-ARPA	55,845.48	0.00
Total Accounts Receivable	265,436.42	233,511.04
Other Current Assets		
1410 · PREPAID EXPENSES	2,093.34	403.34
1420 · PREPAID INSURANCE	1,229.43	9,675.43
Total Other Current Assets	3,322.77	10,078.77
Total Current Assets	622,371.64	616,007.99
Fixed Assets		
1500 · BUILDING AND IMPROVEMENTS	1,131,972.85	1,131,972.85
1505 · ACC DEPR-BUILDING & IMP	-436,815.44	-406,755.25
1510 · EQUIPMENT AND FURNITURE	65,158.00	64,607.00
1515 · ACCUMULATED DEPR-EQUIP AND FURN	-56,503.70	-59,193.28
Total Fixed Assets	703,811.71	730,631.32
TOTAL ASSETS	1,326,183.35	1,346,639.31
LIABILITIES & EQUITY Liabilities		
Current Liabilities		
Accounts Payable		
2000 · ACCOUNTS PAYABLE	10,619.03	9,511.38
Total Accounts Payable	10,619.03	9,511.38
Credit Cards	_	
2010 · AMEX 3003	5,197.13	881.06
2015 · CHASE VISA 7761	1,253.49	238.89
Total Credit Cards	6,450.62	1,119.95
Other Current Liabilities		
2200 · CURRENT MATURITIES	17,840.10	17,131.83
2205 · ACCRUED SALARIES & WAGES	39,493.60	57,080.11
2206 · ACCRUED VACATION	19,445.66 483.88	18,852.04
2215 · ACCRUED INTEREST PAYABLE 2240 · ACCRUED STATE UNEMPLOYMENT	483.88 -4,433.01	483.88 -4,139.01
2240 · ACCROED STATE ONEMPLOTMENT 2260 · ANNUITY WITHHELD	-4,433.01	8,021.87
2296 · DD Task Force Liability	2,258.58	2,258.58
2400 · DEFERRED REVENUE	39,720.79	29,492.30
Total Other Current Liabilities	114,809.60	129,181.60
Total Current Liabilities	131,879.25	139,812.93

11:19 AM
05/14/24
Accrual Basis

#### OPTIONS AND ADVOCACY FOR MCHENRY COUNTY INC Balance Sheet

#### As of April 30, 2024

	Apr 30, 24	Apr 30, 23
Long Term Liabilities		
2295 · Due to Illinois DHS	10,815.38	21,630.78
2306 · LESS- CURRENT MATURITIES	-17,840.10	-17,131.83
2309 · CLBT Mortgage	431,923.07	449,248.23
Total Long Term Liabilities	424,898.35	453,747.18
Total Liabilities	556,777.60	593,560.11
Equity		
3310 · UNRESTRICTED GENERAL FUND	663,816.95	611,789.17
3320 · RESTRICTED NET ASSETS	71,432.24	56,069.24
Net Income	34,156.56	85,220.79
Total Equity	769,405.75	753,079.20
TOTAL LIABILITIES & EQUITY	1,326,183.35	1,346,639.31

# **OPTIONS AND ADVOCACY FOR MCHENRY COUNTY INC** Profit & Loss Prev Year Comparison July 2023 through April 2024

	Jul '23 - Apr 24	Jul '22 - Apr 23
Ordinary Income/Expense		
Income 4210 · STATE GRANTS	890,402.12	829,847.51
4300 · ISBE FUNDING REVENUE 4400 · MCHENRY COUNTY FUNDING	402,821.21 413,333.30	406,394.13 404,166.65
4510 · ARPA 4511 · ARPA client payments 4600 · OTHER GRANTS/INCOME	218,713.98 919.95	0.00 0.00
4600-10 · MCHENRY CTY COMMUNITY FOUNDATIO 4600 · OTHER GRANTS/INCOME - Other	19,000.00 65,085.00	9,500.00 12,481.00
Total 4600 · OTHER GRANTS/INCOME	84,085.00	21,981.00
Total Income	2,010,275.56	1,662,389.29
Expense 5000 · ADMINISTRATIVE WAGES	120,253.38	115,430.39
5020 · CLERICAL WAGES	41,116.42	34,601.56
5030 · DIRECT SERVICES	1,297,819.96	998,886.22
5112 · TAXES-FICA/MEDICARE	107,742.82	86,070.31
5120 · BANK & CREDIT CARD FEES	1,333.06	751.91
5150 · INSURANCE-GROUP	63,177.07	53,813.65
5155 · INSURANCE-WORKERS COMPENSATION	2,311.20	1,545.50
5158 · INSURANCE-GENERAL	12,396.30	12,394.42
5200 · DUES & SUBSCRIPTIONS	8,764.38	3,686.50
5245 · KITCHEN & BATHROOM SUPPLIES	938.56	730.84
5250 · LEGAL & ACCOUNTING SERVICES	68,135.05	58,299.03
5260 · MEETING EXPENSE 5261 · Staff Meeting Expense 5262 · Client/Group Meeting Expense 5260 · MEETING EXPENSE - Other	65.22 1,115.80 6,206.02	90.38 1,428.52 642.93
Total 5260 · MEETING EXPENSE	7,387.04	2,161.83
5265 · MISC EXPENSE 5270 · OFFICE SUPPLIES	12,331.51 15,283.35	4,212.01 7,932.30
5275 · PROGRAM SUPPLIES 5276 · Client Supplies 5277 · Curriculum/Educational Supplies 5275 · PROGRAM SUPPLIES - Other	4,271.35 2,065.02 5,364.44	2,178.31 1,192.07 1,242.58
Total 5275 · PROGRAM SUPPLIES	11,700.81	4,612.96
5280 · POSTAGE & DELIVERY	4,764.65	6,323.09
5282 · PRINTING & REPRODUCTION	5,437.69	1,449.28
5285 · PROFESSIONAL FEES	32,250.60	20,065.00
5300 · REPAIRS & MAINTENANCE	25,095.06	6,511.49
5305 · EQUIPMENT RENTAL	0.00	1,524.00

# **OPTIONS AND ADVOCACY FOR MCHENRY COUNTY INC** Profit & Loss Prev Year Comparison July 2023 through April 2024

	Jul '23 - Apr 24	Jul '22 - Apr 23
5315 · SEMINARS & TRAININGS 5316 · Registration Fees 5315 · SEMINARS & TRAININGS - Other	4,321.63 14,735.41	0.00 6,203.94
Total 5315 · SEMINARS & TRAININGS	19,057.04	6,203.94
5320 · EMPLOYMENT RECRUITMENT	7,286.64	1,867.25
5340 · TRAVEL EXPENSE 5341 · Mileage Reimbursement 5340 · TRAVEL EXPENSE - Other	196.04 35,312.13	0.00 40,086.25
Total 5340 · TRAVEL EXPENSE	35,508.17	40,086.25
5345 · TELEPHONES/PROVIDER	20,762.30	18,609.22
5350 · TELEPHONES/MAINTENANCE	40,583.19	40,712.52
5355 · TELEPHONES/EQUIPMENT	15,182.44	19,639.99
5358 · TELEPHONES/CELLULAR PHONE	16,662.50	16,104.31
5360 · UTILITIES	10,312.42	8,905.57
5365 · CONDOMINIUM ASSOCIATION FEES	21,954.20	21,112.90
5375 · INTEREST EXPENSE	14,966.09	14,656.84
5395 · DEPRECIATION EXPENSE	28,784.88	28,278.27
Total Expense	2,069,298.78	1,637,179.35
Net Ordinary Income	-59,023.22	25,209.94
Other Income/Expense Other Income 4810 · CONTRIBUTIONS-UNRESTRICTED	2,840.00	40,639.00
4815 · CONTRIBUTIONS-RESTRICTED	4,135.93	2,964.71
4845 · INTEREST INCOME 4845-98 · INTEREST INCOME-ENDOWMENT FUND 4845 · INTEREST INCOME - Other	4,895.61 469.67	4,356.14 156.38
Total 4845 · INTEREST INCOME	5,365.28	4,512.52
4865 · MISCELLANEOUS INCOME	4,762.76	6,089.76
4867 · FUNDRAISING INCOME	86,239.32	18,753.35
Total Other Income	103,343.29	72,959.34
Other Expense 4870 · FUNDRAISING EXPENSES	18,578.55	9,358.18
4885 · ENDOWMENT FD-UNREALIZED G/L	0.00	1,176.01
4899 · GRANT/OTHER EXPENSES 4899-10 · MHB-Transportation Grant 4899 · GRANT/OTHER EXPENSES - Other	613.36 1,787.00	0.00 12,887.74
Total 4899 · GRANT/OTHER EXPENSES	2,400.36	12,887.74
4910 · Administrative Fees	0.00	341.96
5400 · BAD DEBT EXPENSE	-10,815.40	-10,815.40
Total Other Expense	10,163.51	12,948.49
Net Other Income	93,179.78	60,010.85
Net Income	34,156.56	85,220.79